



## The Expert Edge: What You Need to Know

As leaders in the medical bill review industry, we're committed to keeping our clients informed in this ever-evolving field. Our expertise and focus on innovation ensure our clients have the insights they need to make confident, informed decisions.

### NEW YORK E-BILLING REQUIREMENTS – Effective August 1, 2025

**All healthcare providers in New York must submit CMS-1500 medical bills electronically through a board-approved electronic submission partner. This applies to all providers, regardless of office size or patient volume. – Effective August 1, 2025**

#### *Action Required*

Providers must ensure billing systems and teams are ready for this change by August 1, 2025. Start working with an approved electronic submission partner to avoid denials and streamline reimbursements. [Here is the list](#) of board-approved submission partners.

#### *Additional Guidance for Payers*

Do not submit form C-8.1B (Notice of Objection) for paper bills. Instead, send the provider an Explanation of Benefits (EOB) with the following:

- CARC 16/RARC N34
- A note stating that payment is denied due to non-electronic submission. Instruct the provider to resubmit the bill electronically within the required 120-day timeframe.

#### RESOURCES:

NY CMS-1500 E-Billing Guide: [CMS-1500-guide-new-xml-submission-partners.pdf](#)

[NY E-Billing Overview](#) and [Frequently Asked Questions](#)

**If you have any questions, please reach out to your Account Manager or submit a Zendesk ticket.**

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